



**Cutting edge self-service
interactive technology**



Interactive Touchscreen Kiosk Solutions



I-KIOSK is a leading provider of interactive touchscreen kiosks, which allow users to navigate computer systems by touching icons and links on screens. Touch screens are quickly becoming the interface of choice for a vast array of environments. They stimulate the senses to provide memorable service experiences, while being so user friendly that they do not require any computer experience.



This new breed of interactive technology has diversified into every aspect of public life: hotels, airports, hospitals, shopping centres, bars, restaurants, colleges, banks, schools, campgrounds, medical centres, convention centres, public libraries, car dealerships, cruise vessels, book stores, and more.



Our i-kiosks are ergonomically designed, take up very little space, serve many functions, possess remote management capability and offer unlimited future potential. We tailor the hardware and software of our kiosks to suit the wants and needs of each customer.

The possibilities are endless, so why not give us a call to see how you can capitalise on interactive technology, revolutionise the way you provide information and empower your organisation?



Welcome to the new world of i-kiosks!



About I-KIOSK

I-KIOSK is a leading hardware and software provider of touchscreen kiosks and information delivery displays.

We supply **interactive kiosks** of superior quality and style to private and public organisations, and government institutions. All our kiosks come with unique specially designed **pre-installed software** that enables remote monitoring and maintenance.

We pride ourselves in the **personal service** that we offer our clients—we design and deploy interactive kiosks for virtually any application. We can design, produce and deliver **customised kiosks** to suit your particular needs and requirements, ranging from simple unsupervised public internet access points to highly sophisticated information delivery systems.

Whether you want an **off-the-shelf** or **bespoke** kiosk, **standard** software and interface package or **customised** design, content and colour—we offer you a complete solution package and personal service from start to finish.

Our **knowledgeable** and **enthusiastic team** is ready to provide help at every step of your kiosk project—we can even assist you with website or intranet's **design**.

We believe that our **commitment to customers** does not end the moment your new kiosk is delivered—we provide **continuous support**, on-line monitoring and maintenance service to ensure your kiosk operates trouble-free.

Our expertise stretches across a wide range of industries—we have successfully deployed interactive kiosks in **shopping centres, museums, cafes and restaurants, banks and estate agents, underground stations, retail outlets, corporate headquarters, The Parliament of Finland** and others.

To learn more about our organization, past projects and recent developments, please check our website at www.i-kiosk.co.uk

FEATURES AND SPECIFICATIONS

Kiosk

1.5 mm robust metal cabinet
Special metallic paint
Floor stand
Lockable rear access doors
Cables and power supply
Dimensions (W x D x H):
425 mm x 85 mm x 1420 mm
Metal base plate Ø 599 mm

Monitor

15.1" TFT LCD Touchscreen
1024x768 max resolution

Industrial Grade Computer

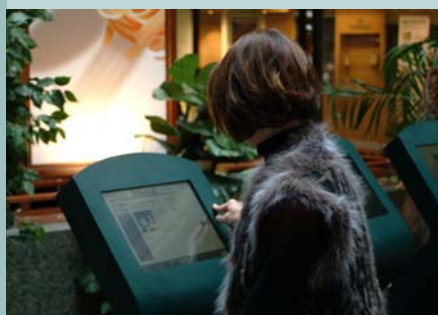
Intel Pentium III 1.26MHz
256 or 512 MB RAM
30GB Hard Drive
CD-Rom & 1.4 Mb Floppy Drive
Intel 815E Video Controller 4MB
LAN 10/100-Base TX
3D audio with speakers
16bit Soundblaster compatible
Expansion:
1 PCI or ISA
1 x Parallel port (SPP/EPP/ECP)
4 Serial ports
2 x USB type "A"
Windows 2000 or XPpro OEM
Cooling fan

Software package specially designed for our kiosks:

1. Remote Management System
2. Secure Browser

Optional peripherals

TV camera + WinTV card
Bar code reader
Coin acceptor
Card reader
Printer
External keyboard
Integrated telephone handset
Metal transportation cabinet on wheels
Wide range of colours



CoolTouch Wave I-Kiosk

CoolTouch Wave is our most popular model. This great all-round kiosk combines a unique ergonomic design with unmatched sturdiness and can be placed virtually anywhere in your office or retail environment.

CoolTouch Wave's slim body hides a virtually maintenance free industrial grade computer that is able to support both Internet and Windows-based applications offering you an unlimited flexibility and infinite potential applications.

This very compact and reliable kiosk creates the ideal harmony of form and function. Its flexible configuration can be adapted to serve wide range of customers by fitting a number of optional peripherals.

STANDARD COLOURS

White
Orange
Red
Blue
Purple
Green
Emerald Green
Ancient Grey
Bronze
Copper
Silver
Black

SPECIAL EFFECTS

Pine Wood
Mahogany Wood
Marble
Aqua

CoolTouch Colour Options

CoolTouch i-kiosks are available in a number of standard colours which can be customised with your company's name or logo.

Other colours and colour effects are available on request should you require a different colour or shade. In addition, we can specially design and paint your kiosk to suit your particular needs. Images, logos & text can be pre-printed on special self-adhesive film which can be easily removed and replaced in seconds, for your kiosk to be tailored for different events and activities.



FEATURES AND SPECIFICATIONS

Kiosk

1.5 mm robust metal cabinet
Special metallic paint
Floor stand
Lockable rear access door
Cables and power supply
Dimensions (W x D x H):
430 mm x 460 mm x 1390 mm

Monitor

15.1" TFT LCD Touchscreen
1024x768 max resolution

Industrial Grade Computer

Intel Pentium III 1.26MHz
256 or 512 MB RAM
30GB Hard Drive
CD-Rom & 1.4 Mb Floppy Drive
Intel 815E Video Controller 4MB
LAN 10/100-Base TX
3D audio with speakers
16bit Soundblaster compatible
Expansion:
1 PCI or ISA
1 x Parallel port (SPP/EPP/ECP)
4 Serial ports
2 x USB type "A"
Windows 2000 or XPpro OEM
Cooling fan

Software package specially designed for our kiosks:
1. Remote Management System
2. Secure Browser

Optional accessories

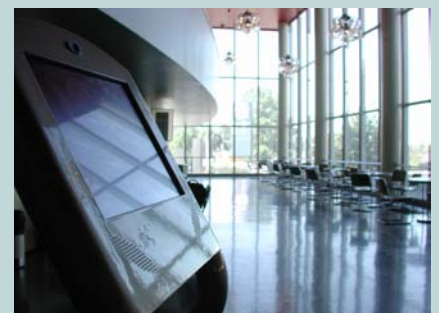
TV camera + WinTV card
Integrated telephone handset
Metal base plate Ø 599 mm
Metal transportation cabinet on wheels
Wide range of colours

CoolTouch Tube I-Kiosk

CoolTouch Tube is one of the most elegant kiosks on the market. It blends in with any office or retail environment and is an obvious choice for spaces where maintaining an aesthetic interior is important. The sleek ergonomic design of metal cabinet enables users to get closer to the kiosk, thus creating a greater feeling of privacy and comfort.

Although noticeably slimmer, it is still robust enough to withstand vandalism. Streamlined modern design hides inside an industrial grade processor that is virtually maintenance free, but it is small and lightweight enough to be moved easily, thus making **CoolTouch Tube** ideal for exhibition spaces, car showrooms & corporate environment.

CoolTouch Tube offers you interactive self-service technology in one compact and flexible package, while our extensive software package makes it ideal for demanding customer service applications.





Bespoke Design I-Kiosks

We offer fully customised kiosk designs and manufacturing services. Our specialist in-house design team will be happy to design and build a bespoke design to your exact specifications, while our software developers can develop custom application software to suit your particular needs and requirements.

Please call us at I-KIOSK to discuss your ideas—we will be happy to be of service from the earliest stages of concept design through to the development and manufacturing.

Here are just a few examples of interactive kiosks and applications that we have designed and custom-built for our clients:

- **CoolTouch Table** — a table-top kiosk for café's and restaurants
- **Photo and video e-mail** — great tourist attraction
- **Music box** — an entertainment juke box
- **CoolTouch Phone** — telephone, printer and interactive kiosk in one, can be wall-mounted or free-standing
- **Personal webpage design kiosk**
- **Sales kiosk in car dealership** — a solution to inventory consolidation, easier car sales and enhanced customer experience





I-KIOSK Services

We will provide you with expert guidance at every stage of the kiosk project ensuring that it is managed in the most effective manner and that you are satisfied with our deliverables.

Moreover our services do not end the moment we deliver your kiosks - the following services complete our offering:

STANDARD SERVICE OFFERING

- Custom kiosk application and configuration
- Content evaluation and integration
- Project management
- Deployment and roll-out
- Full installation

SUPPORT AND MAINTENANCE SERVICE

- Nationwide support
- 24 hour remote monitoring of all kiosks
- Monthly/weekly management reports
- Content & software updates
- Content hosting
- Routine maintenance assistance
- Training
- Dedicated help desk support

DESIGN SERVICES

- Custom content development
- Interface development and graphic design
- Bespoke kiosk design
- Kiosk application development
- Custom colours and logos production



I-Kiosk Software

Software - that's really what you need to look at when shopping for an interactive kiosk. While Windows provides a robust operating system for well designed kiosks, it's our "TopLock" (Kiosk Operating System) software that sets us apart.

All CoolTouch i-kiosks come with this specially designed software which enables remote monitoring and control of all kiosks 24 hours a day to ensure their trouble-free operation and your peace of mind. Our software package consists of two modules:

1. NETWORK MANAGEMENT SYSTEM SOFTWARE monitors kiosk usage and collects on-line statistics. The main features are:

- Remote control and management of kiosk software and hardware
- 24/7 web/SMS/WAP kiosk status monitoring
- Remote kiosk and system restart
- Advanced time setting management
- User statistic collection
- Payment and revenue reports
- Advertisement management and reports
- Technical log reports
- Kiosk database access

2. PREINSTALLED I-KIOSK SOFTWARE (TopLock application) allows to configure and customise user interface and monitors kiosk status. It also allows to:

- Provide secure and controlled Internet/Intranet browsing
- Restricted Internet surfing or email access
- Collect payments for supplied services / info
- Manage payment tariffs at a touch of a button
- Manage banners and full screen advertisements
- Protect kiosk from system crashes and connection problems



GENERAL BENEFITS

24/7 availability and accessibility

High-quality and durability

Scratch-resistant and vandal-proof

Reliable technology with responsive service

Multilingual

Searchable and easily updatable

Stable operation with precise touch activation

Scalable and effective IT deployment

Easy to use with customisable interface

User-friendly interactive experience

Maintenance-free

Additional revenue stream and marketing channel

Effective space utilisation

Applications

CoolTouch i-kiosks are easy to deploy, use and maintain. They offer an ideal combination of practicality and style that maximises space utilisation and enhances service experiences. Our software can be configured to your particular wants and needs, in order to create your own unique interactive kiosk.

Just some of the possible applications:

RETAIL ENVIRONMENT

- Product and services ordering system
- Product and services information and catalogue systems
- In-store promotion point and information gathering

CORPORATE ENVIRONMENT

- Lobbies and receptions aid
- Company information and intranet access point
- Presentations delivery tool
- Information points in banks and estate agents
- Interactive directories

OTHER USERS AND APPLICATIONS

- Tourist and local information and booking system
- Exhibitions and conferences
- Museums interactive information points
- Hospitals
- Hotels
- Cafés and restaurants
- Pharmacies
- E-mail and internet access point
- Photo and video e-mail applications
- Music box
- Theatre, hotel, etc. ticket booking system
- Printing receipts, maps, etc.



**Cutting edge self-service
interactive technology**

www.i-kiosk.co.uk

We always strive to improve our products and services. Therefore, we reserve the right to change information contained in this document without notice. All products and services in this brochure may not be marketed by I-KIOSK worldwide.

I-KIOSK is a trademark of eContex Ltd.

CoolTouch, TopLock and StartC are registered trademarks. All brand and product names mentioned herein are trademarks of their respective companies.

© Copyright eContex Ltd 2004